



Berliner Beauftragte
für Datenschutz
und Informationsfreiheit

521.11282 / 632.148

IMI: A56ID 55033, CR 64309, A60DD 71662

Final Decision

The complainant complained that in its privacy policy, the company had indicated a postal address in the USA as the only contact option, but not an e-mail address or a web form.

We first conducted a hearing to determine the lead supervisory authority. It was found that we are the lead supervisory authority. At the same time, the company announced that it had already decided in May 2018 to include the e-mail address in the privacy policy. The implementation had not taken place due to a human error. However, this was done immediately, so that the e-mail address compliance@mozilla.com and the link to a portal for enquiries from data subjects are now also integrated as a contact option. This has been checked by us.

Irrespective of the question as to whether there was a breach of data protection here, it no longer applies. We therefore see no reason to take any further action in this matter and conclude the matter.

Moreover the Austrian DPA has informed us that the complainant has withdrawn his complaint independently of this.

Berlin Commissioner for Data Protection and Freedom of Information

Friedrichstr. 219
10969 Berlin

Visitors' entrance:
Puttkamer Str. 16-18

The building is fully accessible to disabled members of the public.

Contact us

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Use our encrypted contact form for registering data protection complaints:
www.datenschutz-berlin.de/beschwerde.html

For all other enquiries, please send an e-mail to:
mailbox@privacy.de

Fingerprint of our
PGP-Key:

D3C9 AEEA B403 7F96 7EF6
C77F B607 1D0F B27C 29A7

Office hours

Daily from 10 am to 3 pm,
Thursdays from 10 am to 6 pm
(or by appointment)

How to find us

The underground line U6 to
Kochstraße / Bus number M29
and 248

Visit our Website

<https://privacy.de>