

[REDACTED]  
[REDACTED]  
CHIEF EXECUTIVE OFFICER  
[REDACTED]  
[REDACTED]

Investigation of the case:  
[REDACTED]

Paris, on **10 MAI 2023**

Our Ref.: : [REDACTED] CM [REDACTED]

Referral no. [REDACTED]  
(to be quoted in all correspondence)

For the attention of the Chief Executive Officer,

I refer to the complaint sent by the data protection authority of the Land of Schleswig-Holstein in Germany pursuant to the provisions of Article 56.1 of the General Data Protection Regulation (GDPR).

The complainant lodged a complaint with their national data protection authority against [REDACTED], a company established in France, concerning the information provided to data subjects on the website [REDACTED]

In particular, the complainant alerted his authority to the fact that [REDACTED] would not provide sufficient information concerning the processing of personal data implemented within the framework of its website [REDACTED]. In this respect, it appears that the website in question did not have an easily accessible privacy policy.

When queried regarding these factors, as part of the communications that took place between the CNIL departments and yourself, you adopted several measures to remedy this situation by:

- implementing a privacy policy easily accessible at the bottom of the home page of the website [REDACTED];
- translating it into several languages so that it can be accessed in all language versions of the website's home page;
- and by supplementing it to take into account the observations made by the CNIL in collaboration with the Schleswig-Holstein data protection authority.

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As such, the measures implemented since September 2020 to inform internet users in accordance with Articles 13 and 14 of the GDPR led the CNIL, in agreement with the other European data protection authorities, **to close this complaint.**

However, please be aware that the CNIL reserves the right to make use of all the powers granted to it by the GDPR and by the French Data Protection Act of 6 January 1978 as amended.

Yours sincerely,

For the CNIL Chair and on her behalf,

A large black rectangular redaction box covers the signature and name of the CNIL Chair. Below it, a smaller black rectangular redaction box covers the title or position. A long, thin black horizontal redaction bar spans across the middle of the signature block area. Below that, another small black rectangular redaction box covers a portion of the text.